

amADEUS

Mark Verbossche

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Amadeus

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To Whom It May Concern,

I am pleased to provide this reference for Jade van der Merwe, who has served as Site Manager on complex airport projects under my supervision at Amadeus from 2019 to 2025. During this time, Jade demonstrated exceptional leadership, technical expertise, and dedication in overseeing the installation of automatic check-in equipment, mainly Self-Service Bag Drop, including complex modules, conveyors, PLCs, sensors, and various other components constructed from Corian, steel, sheet metal and other materials.

Jade was responsible for managing a diverse team of technicians, electricians, engineers, and contractors, ensuring seamless coordination across multiple project phases. His ability to interpret technical drawings, manage intricate installations, and troubleshoot issues with PLCs and sensor systems was critical to maintaining project timelines and quality standards. He consistently ensured that all equipment met stringent airport safety and operational requirements, navigating the challenges of a high-pressure environment with precision and professionalism.

One of Jade's standout qualities was their proactive problem-solving and communication with our clients, who always viewed Jade favorably and positively. When faced with logistical challenges, such as coordinating the delivery and assembly of large Corian and steel modules in a constrained airport terminal, he devised innovative solutions to minimize disruptions while adhering to strict schedules. His attention to detail and commitment to safety protocols ensured zero incidents throughout the project, earning praise from both our team and airport stakeholders.

Jade also excelled in communication, fostering strong relationships with clients, vendors, and team members. His ability to provide clear direction, coupled with a collaborative approach, created a positive and productive work environment. He consistently delivered progress reports on time and

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managed resources efficiently, contributing to the project's completion within budget and ahead of schedule.

I wholeheartedly recommend Jade for any role requiring electro-mechanical and technical expertise, with a results-driven mindset. Their performance on our projects was exemplary, and I am confident He will bring the same level of dedication and skill to future endeavors. Please feel free to contact me for further information.

Sincerely,

Mark Verbossche

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