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2/12 Lord Street  
Botany NSW 2019  
Australia

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### To Whom It May Concern,

I am pleased to provide this detailed reference for Mr. Jade van der Merwe, who has delivered nearly a decade of excellence while contracting for ICM/Amadeus as a Site Manager and Subject Matter Expert (SME). His work across the globe has consistently demonstrated technical mastery, operational leadership, and exceptional problem-solving.

Jade's career with us has spanned both the aviation baggage handling and cargo automation domains. He played pivotal roles in the design, installation, and commissioning of Auto Bag Drop (ABD) units, smart sensor integrations, and biometric enhancements at some of the world's busiest airports—including Changi (Singapore), JFK (New York), Narita (Japan), and Charles de Gaulle (Paris). Equally important are his early contributions to foundational infrastructure in Africa, including carousel installations at OR Tambo and automated cargo systems at Nairobi's Jomo Kenyatta and Durban's King Shaka airports.

Among Jade's notable achievements:

- At **Changi Airport, Singapore**, he oversaw the installation of over 150 ABDs across Terminals 1–4. He showed incredible precision and efficiency, particularly in adapting installations to custom floor pits in Terminal 4—ensuring flawless and level placement.
- During a critical installation at **JFK International Airport**, Jade implemented emergency workarounds when equipment was delayed, allowing us to meet timeline commitments despite logistical setbacks.
- While working on the **cargo handling system at King Shaka International Airport**, Jade applied his engineering insight to coordinate among local civil teams and international vendors, reducing commissioning time by nearly 20%.
- During the **Russia/Ukraine conflict**, Jade's willingness to fly into Moscow to complete a major ABD installation speaks volumes about his resilience and commitment. Similarly, during the COVID-19 pandemic, he quarantined in Kenya for two weeks just to gain access to Dubai—prioritizing the client's deadline over personal convenience.

His versatility also extended to training: Jade conducted on-site training for installation teams in the U.S., France, and Asia-Pacific, ensuring consistent quality across regional contractors. He mentored junior staff, improved client coordination, and remained the go-to person for high-stakes problem-solving on all site-related matters.

# AMADEUS

Jade's portfolio now includes over 20 major international projects and installations at more than 10 airports globally, plus infrastructure work in South Africa, Kenya, Ethiopia, and the UAE. His experience with both passenger and cargo systems makes him uniquely versatile.

It is with great confidence that I recommend Jade van der Merwe for any senior technical or operational role. His legacy with Amadeus is one of excellence, and I am certain he will be a valuable asset to any team fortunate enough to have him.

Please don't hesitate to contact me for further details.

Yours sincerely,



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