

amadeus

Subject: Recommendation Letter for Mr. Jade van der Merwe

To: The Person-In Charge

From: Ms. Nonie Mak
Associate Project Manager
AirOps
16 May 2025

Dear Sir/Madame,

I am writing to recommend Jade van der Merwe the position of Site Installer/Manager at your esteemed organization. Jade has been an invaluable asset to our team as a Site Installer/Manager for the ongoing supply and installation of new ABD projects at Changi Airport. He demonstrated exceptional skills and dedication throughout the project since we started installing our initial 150 ABDs across Changi Terminals 1-4 in 2016.

Since I joined as an Office Manager in 2017 and later transferred to Amadeus as a Project Manager for Changi Airport in 2022, I have closely worked with Jade and witnessed his consistent delivery of high-quality work. Jade ensures that all installations are completed efficiently, to the highest standards, within the project timeline, and meets our client's (Changi Airport Groups, CAG) expectations and satisfaction. His extensive technical expertise and problem-solving abilities on our S7 ABD Hybrid-3 (rotating desk) have been instrumental in overcoming several challenges during the project.

Here are two notable contributions of Jade during the ABD installation phase:

1. **Terminal 4:** The site where each pair of ABDs are positioned is constructed by CAG's principal contractor with pits at 100mm deep. These pits are unique to this airport project, and Jade has consistently displayed his expertise by accurately placing ABDs levelled and flushed against the finished floor safely and flawlessly. Despite challenges such as parts shortages and delays in delivery, Jade completed the work within the timeline.
2. **Q3 2023:** At the last stage of installing ABDs, we discovered that our plinths were accidentally disposed of by CAG. While waiting for new replacements to be delivered in three weeks, Jade came up with the idea to construct wooden plinths using empty crates onsite. This quick thinking allowed Amadeus to continue implementation work without impacting resources availability, timeline, and meeting CAG's expectations. CAG was very pleased with the successful outcome.

In addition to his technical skills, Jade has improved his leadership skills over the years, showing excellent teamwork and communication skills in guiding and training our Junior Site Supervisor, Ramadan. He has been proactive in coordinating with other team members including external stakeholders and is always willing to go the extra mile to ensure the project's success.

Given Jade's outstanding performance and the critical role he plays in my projects, I am confident that Jade will be a valuable addition to your team. Please feel free to contact me if you need any further information.

Yours sincerely



Nonie Mak
Amadeus GDS Singapore Pte Ltd
Mobile: +65 9012 5765
Email: nonie.mak@amadeus.com