

# amadeus

## Vaughn van der Merwe

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## RE: Reference letter Jade van der Merwe

To whom it may concern

Jade contracted to ICM/Amadeus since 2016 to date. I have had the pleasure of being his line manager.

He provided the role of site manager (SM) and subject matter expert (SME) to install Auto Bag Drop (ABD), Kiosk, Smart sensor and Biometric additions.

When we had a new product builder, he was sent for quality inspections and to train the manufacturing companies on assembly of ABD modules.

During his tenure, Jade performed his duties with professionalism and integrity. He displayed ingenuity to get the job done under very difficult conditions. Always willing to walk the extra mile. He has a unique single-minded drive to push every installation to a successful completion.

A list of duties and accomplishments are listed in annexure A.

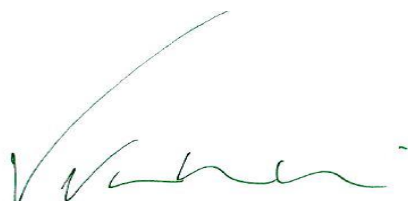
He has delivered every installation within project parameters in a volatile environment. He has delivered constantly for the past 9 years. This displays strength of character that has stood the test of time. Jade has served with distinction from 2016 to date.

Unfortunately, I am losing a great asset in the wake of our company amalgamating another. The leadership team has made an executive decision to terminate this contracting position within my team. This is leaving a large gap that will be difficult to fill.

I wholeheartedly recommend him as SM, SME, and any company that employs Jade's services will be pleasantly surprised.

I wish him only the best in his future endeavors.

Feel free to contact me should you require.



Vaughn van der Merwe

Date: Saturday, June 7, 2025

# Annexure A

## Duties as site manager:

General Site management.	Site establishment.
	Site readiness inspections.
	Customer liaison.
	Planning method statements and extrapolating safe work method statements.
	Implementing OHS controls on site.
	PM reporting
SME on ABD and kiosk installs.	Here he oversaw both the mechanical and electrical installation of the equipment
	Layout of ABD locations.
	Site engineering meetings.
	Internal engineering meetings.
	Quality control and defect reporting
Trainer for ABD and Kiosk installation	Train local installation teams on how to install ABDs and Kiosks
Product Inspection	examination, scrutiny, quality assurance, testing, audit, and evaluation of ABDs and Kiosks

## Jade’s resilience and ability to take initiative.

In 2022 we were in the middle of the project in Moscow when the Russia /Ukraine war broke out. Jade was willing, and arranged a flight to fly to Moscow then completed the installation.

During Covid when the borders were closed to travel to Dubai, our client insisted we start the installation. Jade investigated and found a way. He traveled to Kenya and spent 14 days in a quarantine facility which enabled him to travel into Dubai.

A client lost all conveyor plinths during an ABD relocation project, Jade constructed temporary plinths out of the packaging materials which allowed the project to stay on track.

These stand out but there are many more.

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## List of projects where Jade was site manager.

1. 150 x ABDs in Changi international airport in Singapore from 13/03/2016 to 13/03/2018.
2. 16 x ABDs in Shanghai Hongqiao International Airport, China from 18/06/2018-30/08/2018
3. 8 x ABDs in Guangzhou Baiyun International Airport, China from 10/11/2018-23/12/2018
4. 10 x ABDs in Wellington International Airport, New Zealand from 02/02/2019-05/04/2019
5. 42 x ABDs Narita International Airport, Japan from 13/05/2019-08/11/2019
6. 4 x ABDs Kansai International Airport, Japan from 28/11/2019-07/02/2020
7. 32 x ABDs and 17 x Self Service Check-in Kiosk's Dubai International Airport, Dubai from 19/06/2020-28/09/2020
8. 8 x ABDs and 8 x Self Service Check-in Kiosk's Dubai International Airport, Dubai from 01/07/2021-05/09/2021
9. 26 x ABDs Siberian Airlines in Moscow International Airport, from 19/01/2022-20/05/2022
10. Factory rework of ABD MCPs in Sydney, Australia from 10/09/2022-08/10/2022
11. 16 x ABDs Charles de Gaulle International Airport, France from 21/01/2023-04/02/2023
12. 20 x ABDs JFK International Airport, USA from 01/03/2023-09/07/2023
13. 10 x ABDs Changi International Airport, Singapore from 19/08/2023-30/09/2023
14. 10 x ABDs JFK International Airport, USA from 15/10/2023-20/11/2023
15. 7 x ABDs JFK International Airport, USA from 05/01/2024-03/02/2024
16. 14 x ABDs Fukuoka International Airport, Japan from 04/02/2024-24/02/2024
17. 6 x ABDs Changi International Airport, Singapore from 17/03/2024-14/04/2024
18. 24 x ABDs Kansai International Airport, Japan from 15/04/2024-24/06/2024
19. Product inspection for Chubu International Airport, and training builders, Fish Construction Houston/USA from 15/07/2024-31/08/2024
20. 10 x ABDs Changi International Airport, Singapore from 16/09/2024-30/11/2024
21. 4 x ABDs Kansai International Airport, Japan from 03/12/2024-24/12/2024
22. 16 x ABDs George Bush Intercontinental Airport, USA from 03/01/2025-26/01/2025
23. 6 x ABDs Changi International Airport, Singapore from 09/02/2025-08/03/2025
24. 6 x ABDs Changi International Airport, Singapore from 25/04/2025-24/05/2025